

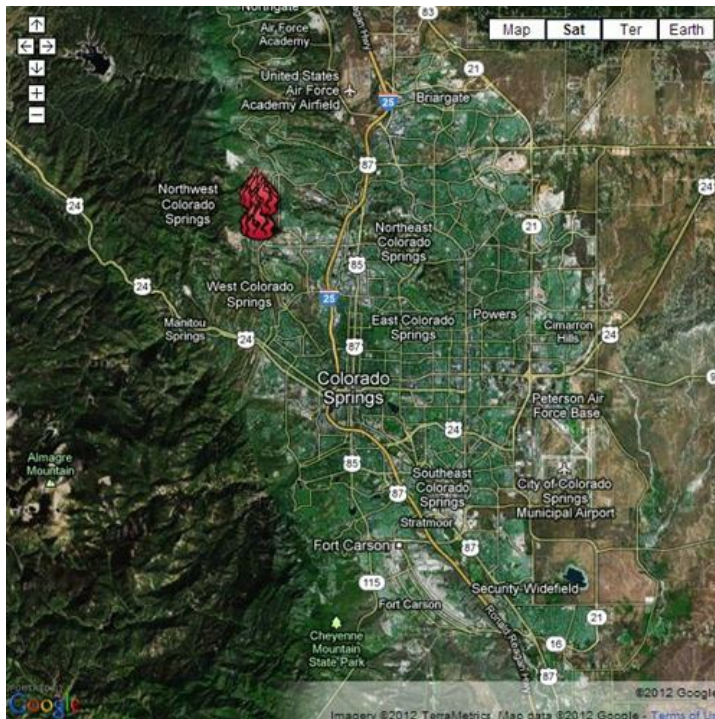
# HVS Hotel Market Update: Colorado Springs Hotels in the Wake of the Waldo Canyon Fire

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Flames from what became known as the Waldo Canyon Fire first flared on June 23, 2012, some four miles northwest of Colorado Springs. The fire bore down on the city for 18 days before hardworking crews and a favorable climate put down the flames. More than 18,000 acres burned, more than 300 homes were reduced to rubble, and more than 30,000 residents became evacuees during the fire’s spread, as shown on the map below.

*Location of Waldo Canyon Fire Relative to Greater Colorado Springs*



The natural disaster in Colorado Springs had a major impact on the dynamics of the local lodging market. Not only were residents drawn out of the danger areas and to hotels for shelter, but many guests staying at hotels near the fire zone were displaced as well, forced to shift to safer hotels. Hotel evacuations on the city’s northwest corner, under direct threat from the fire, included the 309-room Marriott and the 207-room Embassy Suites. As a result, many hotels were full to the last room, and demand spillover stretched south toward Pueblo and north toward Denver. As news of the fire went national, however, many groups and leisure travelers began rescheduling or cancelling reservations at hotels throughout the city. These cancellations came at the peak of the summer travel season for Colorado Springs, when both occupancy and rates hit their highs for the year. Hence, the Waldo Canyon Fire’s push-pull dynamic on Colorado Springs hotels will likely put the market on par with 2011 performance levels overall.

## Hotel Taxes as an Indicator of Market Performance

### Summary

Wildfires ravaged lives and infrastructure on the northwest of Colorado Springs, setting off a scramble for hotel rooms. As the city rebuilds, major projects—including multimillion-dollar hotel renovations—aim to put the local economy back on track.

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The LART fund lodging tax, which collects 2% of the previous month's hotel revenues, provides evidence of the overall growth or decline of hotel activity in Colorado Springs. The following chart shows LART revenues since 2007.

**LART Hotel Tax Revenues from 2007 to YTD 2012**

Month	2007	2008	2009	2010	2011	2011 YTD	2012 YTD	% Change
January	\$149,807	\$161,516	\$145,002	\$153,515	\$140,966	\$140,966	\$151,961	7.80
February	206,858	202,663	188,324	181,374	181,281	181,281	187,000	3.15
March	205,531	211,165	194,933	195,487	213,691	213,691	202,321	(5.32)
April	245,790	269,883	209,135	246,690	246,865	246,865	258,683	4.79
May	316,553	342,773	281,840	296,766	311,770	311,770	325,617	4.44
June	424,650	421,925	369,692	398,702	423,162	423,162	455,462	7.63
July	479,517	478,579	417,535	436,306	512,283	512,283	419,493	(18.11)
August	465,624	466,136	388,930	407,597	463,402	463,402	438,961	(5.27)
September	382,043	362,777	351,111	364,278	411,338	-	-	-
October	333,478	275,687	297,282	277,154	301,318	-	-	-
November	212,670	179,261	184,646	186,961	182,740	-	-	-
December	155,833	131,834	124,067	155,432	156,306	-	-	-
<b>Total</b>	<b>\$3,578,354</b>	<b>\$3,504,199</b>	<b>\$3,152,497</b>	<b>\$3,300,262</b>	<b>\$3,545,122</b>	<b>\$2,493,420</b>	<b>\$2,439,498</b>	<b>(2.16)</b>

Hotel tax revenues decreased in 2008 and again, more dramatically, in 2009. The economic rebound that took hold in 2009 brought increased tax revenues in 2010, 2011, and much of 2012. However, figures from July of this year (the month following the start of the Waldo Canyon Fire) show an 18% decrease from the previous year. Nevertheless, City of Colorado Springs officials expect revenues to resume their rise and project 2012 year-end lodging tax revenues to equal levels from 2011.

**New Hotel Supply**

Demand in Colorado Springs has picked up over the past 18 months, and so has hotel development. The Mining Exchange, a Wyndham Grand hotel that opened in May of this year, is Colorado Springs' first new full-service hotel in 27 years. The partially completed 300-room Renaissance hotel on the north end of the city was auctioned off in October of 2011 to its original contractor, which is seeking a new buyer with the capital to see the project through.

Hotels under construction include a Holiday Inn Express on Powers Road north of the airport and a Value Place near the World Arena, both expected to open in the first half of 2013. Another Holiday Inn Express, now in the planning stages, would open its doors mid-year 2013, on a site just outside of Downtown. A 300-room hotel and water park are in the speculative stage; the multi-use project is rumored to open on Colorado Springs' north end mid-year 2014.

These new hotel projects are likely to push rates higher in 2013, in tandem with some major renovations at area hotels. The Cheyenne Mountain Resort completed a \$20-million renovation in late 2011, and a \$60-million renovation is underway at the world-renowned Broadmoor Hotel & Resort. Major renovations have also occurred at other properties like the DoubleTree and the Crowne Plaza.

**Airport**

Annual passenger levels at Colorado Springs Municipal Airport have been dropping since 2007, as illustrated in the chart below.

Year	Passenger Traffic	Percent Change*	Percent Change**
2002	1,068,157	—	—
2003	1,011,643	(5.3) %	(5.3) %
2004	1,034,747	2.3	(1.6)
2005	1,030,833	(0.4)	(1.2)
2006	1,017,016	(1.3)	(1.2)
2007	1,033,586	1.6	(0.7)
2008	998,347	(3.4)	(1.1)
2009	929,600	(6.9)	(2.0)
2010	863,407	(7.1)	(2.6)
2011	814,336	(5.7)	(3.0)

Year-to-date, July			
2011	389,155	—	—
2012	398,580	2.4 %	—
*Annual average compounded percentage change from the previous year			
**Annual average compounded percentage change from first year of data			
Source: City of Colorado Springs Municipal Airport			

Denver International Airport is relatively close and offers more flights to more destinations at generally lower prices; hence, many visitors fly into Denver and drive the 80 miles to Colorado Springs. Since May of 2012, however, new routes from Frontier Airlines have bridged Colorado Springs with Los Angeles, Phoenix, Seattle, and Portland, Oregon. Frontier's new larger-capacity, lower-priced flights to and from Colorado Springs will extend to Orlando and San Diego starting this November; Frontier officials also reported that the airline is exploring adding flights to Dallas and Chicago. The new flights have already helped reverse the airport's five-year trend of declines. The year-to-date data for July show a 2.4% increase in passengers, and airport officials are projecting an 8% increase in passengers for year-end 2012.

### Government, Commercial, and Leisure Demand Generators in Colorado Springs



The preponderance of government and military operations in Colorado Springs continues to affect the dynamics of the local hotel market. While these sources provide a steady amount of hotel demand, the low government per-diem rate poses an obstacle for area hotels. The per-diem allowance dropped from \$88 to \$84 in 2011, and then to \$83 in 2012; this rate will extend to 2013, disappointing local hoteliers who were hoping for an increase next year. The market's seasonality makes the pressure on rates more difficult to manage, as mid-scale hotels try to balance low-rated government demand with higher-rated leisure demand during the peak summer months.

The City has approved a proposal to create the long-awaited \$1-billion Vineyards Commerce Park, which will house up to ten data centers and a small waste-burning power plant. The project would also benefit from incentives and tax breaks if approved as part of the Urban Renewal Plan for Colorado Springs. The project could ultimately create 300 to 400 permanent jobs with several Fortune 500 technology companies. In the near term, 700 to 800 workers will be needed to construct the project's 800,000 square feet of commercial space on the 105-acre site. In total, the economic impact of the project is estimated to be \$40 million annually.

Ultra Petroleum began drilling for oil in eastern El Paso County in February; however, the City of Colorado Springs has yet to approve drilling within the city limits. City officials hope the drilling, both in the county and potentially in the city itself, will spawn many new jobs and help reduce the local unemployment rate, which was 9.2% in 2011 and 9.9% for July of 2012, as shown in the table below.

### Unemployment in El Paso County, the Colorado Springs Metro Area, the State of Colorado, and the U.S. Since 2002

Year	County	MSA	State	U.S.
2002	6.1 %	6.1 %	5.7 %	5.8 %
2003	6.3	6.3	6.1	6.0
2004	5.8	5.8	5.6	5.5
2005	5.5	5.5	5.4	5.3
2006	5.2	5.2	5.1	5.0
2007	5.1	5.1	5.0	4.9
2008	5.0	5.0	4.9	4.8
2009	5.0	5.0	4.9	4.8
2010	9.2	9.2	9.1	9.0
2011	9.2	9.2	9.1	9.0
2012	9.9	9.9	9.8	9.7

2004	5.8	5.8	5.6	5.5
2005	5.4	5.4	5.1	5.1
2006	4.6	4.6	4.3	4.6
2007	4.3(H)	4.3(H)	3.8(G)	4.6
2008	5.6(H)	5.6(H)	4.8(G)	5.8
2009	8.8(H)	8.8(H)	8.1(G)	9.3
2010	9.8(E)	9.7(E)	8.9(D)	9.6
2011	9.2(E)	9.2(E)	8.3(D)	9.0
<i>Recent Month - July</i>				
2011	9.4 %	9.4 %	8.3 %	9.1 %
2012	9.9	9.8	8.3	8.3

\* Letters shown next to data points (if any) reflect revised population controls and/or model re-estimation implemented by the BLS.

Source: U.S. Bureau of Labor Statistics



### Conclusion

The people and businesses of Colorado Springs continue to rebuild following the Waldo Canyon Fire, and the elements and energy behind a strong recovery seem to be in place. The local airport is experiencing an increase in passenger traffic, some major construction efforts are on the horizon, and the Federal government has granted funds to help boost tourism in Colorado Springs for the fall of 2012 and summer of 2013, helping the city's campaign to bring visitors back to the area following the fire. Overall, the fire should not leave scars on the 2012 performance of area hotels, and the market appears poised for growth as the city looks toward 2013.

### About **Lizzette Casarin**



Lizzette Casarin is Senior Director, Marketing - HVS Americas. Lizzette earned her bachelor's degree in Business Administration from the Universidad Veracruzana in Mexico. In her current role, Lizzette oversees and executes the marketing for the region. Working with the Mexican government's FOBAPROA and IPAB programs, Lizzette assisted with the logistics for the sale and reorganization of several large hotel portfolios in Mexico. She also has experience in restaurant management. Contact Lizzette at 720-310-5118 or [\[email protected\]](#).